

W-02169A-11-0238

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 97662

Date: 8/8/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Willis**

Smith

Account Name: Willis Smith

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Salome

CBR:

State: AZ Zip: 85348

is:

Utility Company: **Harrisburg Utility Company, Inc..**

Division: Water

Contact Name: William Scott

Contact Phone:

Nature of Complaint:

8/8/11 Per Mr. Smith the economy is really bad and this is not a good time to ask for a rate increase. In Salome people there live only 6 months out of the year and don't disconnect the water. The company is seeking to lower the 1st tier from 8,000 gals to 3,000 gals, this is ridiculous.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/8/11 comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 8/8/2011

Opinion No. 2011 - 97662

Arizona Corporation Commission

DOCKETED

AUG 8 2011

DOCKETED BY

[Signature]

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AZ CORP COMMISSION
DOCKET CONTROL